Digital Equipment Corporation
Avard Road
Nashua, NH 03063-1260

Telephone: (603) 884-2427

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Dear Digital StorageWorks™ Customer:

We are pleased to send you the HSOF Version 2.7 controller software to which you are entitled under your current support agreement. We value your business and are pleased you chose to maintain your Digital StorageWorks subsystem with the latest, highest performance software.

Your controller software is contained on the enclosed PCMCIA card. Please refer to the User's Guide and the enclosed Release Notes for full installation and operating instructions.

Digital Equipment Corporation encourages the return of all pre-version 2.7 cards within 30 days of your receipt of the version 2.7 software. Your return of older cards contributes to the overall effort of controlling the cost of this program.

In keeping with our environmental policies and striving to become a "Green" company, we have made the return process free and simple. Please follow the instructions below to return the card.

Thank you,

Digital's StorageWorks Support Team

HOW TO RETURN YOUR PCMCIA CARDS TO DIGITAL

1. Place the cards that you are returning in the plastic sleeves and plastic carriers that the new version cards arrived in.
2. Place the cards you are returning in the padded envelope provided and affix the enclosed UPS return label to the outside of the envelope.
3. Forward to your designated United Parcel Service pick up area and we take care of the rest.