CUSTOMER ADVISORY

DOCUMENT NUMBER CO001004_CW01 REVISION: 0 Maximum Teaming Configurations For Some Compag NICs

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DESCRIPTION

When attempting to use any of the following Network Interface Controllers (NICs) in a Networking Fault Tolerant (NFT), Adaptive Load Balancing (ALB), or Fast/Gigabit Etherchannel (FEC/GEC) environment, teams should be limited to a maximum of four teams with a maximum of four ports per team: - Netelligent 10/100 TX PCI UTP - Netelligent 10 T PCI UTP - Netelligent Dual 10/100 TX PCI UTP - Netelligent 10 T/2 PCI UTP/Coax - Any NetFlex-3 Series Controller - Any NC3XXX Series Controller - Any NC6XXX Series Controller This has never been documented in any previous release of the software or documentation but has caused many customer issues and concerns. In some cases, configuring a larger number of teams is feasible; however, configuring a larger number of ports per team uses additional system resources. **SCOPE**

Any Compaq server configured with any of the following NICs configured for Teaming: -Netelligent 10/100 TX PCI UTP - Netelligent 10 T PCI UTP - Netelligent Dual 10/100 TX PCI UTP - Netelligent 10 T/2 PCI UTP/Coax - Any NetFlex-3 Series Controller - Any NC3XXX Series Controller - Any NC6XXX Series Controller This recommendation is for all supported operating systems that support the Teaming function.

RESOLUTION

To resolve this issue, limit the teams to a maximum of four teams and no more than four ports per team.

OPERATING SYSTEMS AFFECTED: Non-OS Specific

SUBSYSTEMS AFFECTED: Non-hardware Specific

THIRD PARTY PRODUCTS AFFECTED: None

DOWNLOADABLE FILES: None

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